

January 8, 2003

TO: Members of the MAG PSAP Managers Group

FROM: Susan MacFarlane, Phoenix, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, January 16, 2003 at 9:00 a.m.
Peoria Public Library (see map)
Willow Conference Room
8453 W. Monroe
Peoria, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person or by telephone conference call. If you have any questions regarding the meeting, please contact me at (602) 262-4433.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

TENTATIVE AGENDA

COMMITTEE ACTION REQUESTED

1. Call to Order
2. Approval of October 17, 2002 Meeting Minutes
3. MSAG Information Report

The MSAG Specialist will provide a report regarding the Master Street Address Guide (MSAG).

2. Review and approve the minutes of the October 17, 2002 meeting.
3. For information and discussion.

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| <p>4. <u>Qwest 9-1-1 Account Team Report</u></p> <p>Qwest will provide a report regarding service items of interest to the PSAP Managers.</p> <p>5. <u>Qwest Maintenance Report</u></p> <p>The Qwest Technical Support Supervisor will provide a maintenance report regarding any problems and concerns of interest to PSAP Managers.</p> <p>6. <u>Cox Communications Report</u></p> <p>The Cox Communications representative will give a report of interest to the PSAP Managers.</p> <p>7. <u>ADOA Report</u></p> <p>The Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the State.</p> <p>8. <u>MAG FY 2004 PSAP Annual Element/
Funding Request Amendment</u></p> <p>A reminder that the FY2005 PSAP Annual Element/Funding Request will be sent out to each PSAP within a few weeks.</p> <p>Amendments to FY2004 have been requested by Peoria Police Department (PD) and Avondale PD. Peoria PD is requesting an additional three positions and meridian upgrade. Avondale PD will be relocating and is requesting an upgrade to CTI to coincide with the move. Please refer to the enclosed material.</p> <p>9. <u>Update on Established Working Groups</u></p> <p>An update will be provided on the Westside working group. In addition, the possible formation of a 911 call rollover working group will be discussed. The Maricopa</p> | <p>4. For information and discussion.</p> <p>5. For information and discussion.</p> <p>6. For information and discussion.</p> <p>7. For information and discussion.</p> <p>8. For information, discussion and possible action.</p> <p>9. For information and discussion.</p> |
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County Sheriff's Office (MCSO) will provide a report on the Surprise Police Department evacuation and subsequent back up dispatch at MCSO.

10. Language Line

Phoenix PD issued a Request for Proposals and was able to get the following costs for language translation--\$1.60 per minute for every language 24 hours a day and \$3.00 a month for two handsets at each precinct for translations of walk-ins. Susan MacFarlane has contacted Language Line for all the PSAPs so that they can get the same price.

11. CENS Program

The Department of Environment Quality has awarded the MAG 911 system the Community Emergency Notification System (CENS). An update will be provided on what the CENS program is and the steps needed for implementation.

10. For information and discussion.

11. For information and discussion.